

# Department of Agriculture, Trade, Consumer Protection - Madison

## [Visit Website](#)

The Department of Agriculture, Trade and Consumer Protection (DATCP) is Wisconsin's primary consumer protection agency. Its Bureau of Consumer Protection educates consumers on best practices to combat and avoid scams, fraud, and unfair business practices. DATCP is ready to provide consumers and businesses with free resources, answer their questions, and assist them if they have lost money or private data to theft.?

?DATCP maintains Wisconsin's Consumer Protection Hotline, a free resource consumers can call or email to speak with real consumer protection staff for information on current scams, consumer laws and publications, to check for complaints against a business, or to learn how to file a complaint. Consumers can contact our H?otline team to ask questions and discuss topics such as:

- Deceptive advertising
- Home improvement
- Identity theft
- Landlord-tenant? issues
- ?Scams and fraud
- Telemarketing
- Vehicle repair??

## **Legal Topics Covered**

### Money, Debt & Consumer Issues

- Cars/Vehicles
- Contracts/Warranties
- Home sales, Telemarketing & Spam
- Identity Theft
- Licenses
- Other Money, Debt, & Consumer Issues
- Consumer Protection & Complaints
- Scams, Fraud & Unfair Sales Practices

### Housing

- Renting

- Owning Your Home
- Other Housing Issues

**Counties Served**

Statewide

**Language(s) Spoken**

English

**Types of Service**

Legal Information (Free)

**Accessibility**

Wheelchair Accessible

Interpreter Services Available

If you work at this organization and want to update this information

[Click here](#)

**General Contact Information****Office Location:**

Prairie Oaks State Office Building

2811 Agriculture Drive

Madison, WI 53718

United States

[Get Directions](#)

**Phone:**

[\(608\) 224-5012](tel:(608)224-5012)

**Hours**

**Sunday** Closed

**Monday**

7:45 - 4:30

**Tuesday**

7:45 - 4:30

**Wednesday**

7:45 - 4:30

**Thursday**

7:45 - 4:30

**Friday**

7:45 - 4:30

**Saturday** Closed

**Other Hours**

Closed on state holidays.

### **How to Get Service**

Contact the Hotline by email at **DATCPHotline@wisconsin.gov?** or by phone at **(800) 422-7128**.

Last verified on  
June 19, 2024

---

*PDF downloaded from <https://www.wislawhelp.org/office/31/departments-agriculture-trade-consumer-protection-madison>*