

# Aging and Disability Resource Center of Waukesha County

## [Visit Website](#)

The Aging and Disability Resource Center (ADRC) of Waukesha County has Elderly and Disability Benefit Specialists. Benefit specialists help older adults and people with disabilities understand, get, and keep public and private benefits, including health care, disability income, and programs that help save money. A benefit specialist can help you with:

- Health insurance, including Medicare, Medicaid, SeniorCare, and other programs that help cover health care costs.
- Income, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- Housing and utilities, including shutoffs, evictions, tenant rights, and financial assistance programs.
- Expenses, including FoodShare, internet, and phone bills.

Elder Benefit Specialist - Help people ages 60 and older

Disability Benefit Specialist - Help people with a disability ages 17 and a half to 59

## **Legal Topics Covered**

### Money, Debt & Consumer Issues

- Debts/Loans
- Identity Theft
- Public Utilities

### Housing

- Renting
- Owning Your Home
- Eviction
- Foreclosure
- Alternative Housing Options
- Manufactured Homes
- Utilities
- Other Housing Issues

## Renting

- Public & Subsidized Housing

## Native American Issues & Tribal Law

- Public Benefits for Native Americans

## Public Benefits

- Benefits available to Immigrants
- Benefits available to Native Americans
- Food and Money Benefits
- Health/Medical Benefits
- Housing Benefits
- Other Public Benefits Issues
- Social Security
- Utilities, Energy & Heating Benefits

## Disability & Death Planning

- Healthcare
- Other Disability & Death Planning Issues

## Immigration

- Public Benefits for Immigrants

## **Counties Served**

Waukesha

## **Language(s) Spoken**

English

## **Types of Service**

Legal Information (Free)

Referrals (Free)

## **Accessibility**

Wheelchair Accessible

Interpreter Services Available

If you work at this organization and want to update this information

[Click here](#)

## **General Contact Information**

### **Office Location:**

Human Services Center

514 Riverview Avenue

Waukesha, WI 53188

United States

Get Directions

**Phone:**

[262-548-7848](tel:262-548-7848)

**Hours**

**Sunday** Closed

**Monday**

8:00 - 4:30

**Tuesday**

8:00 - 4:30

**Wednesday**

8:00 - 4:30

**Thursday**

8:00 - 4:30

**Friday**

8:00 - 4:30

**Saturday** Closed

**Other Hours**

For information outside of regular business hours please call IMPACT 2-1-1 by dialing: 211 or toll free 1-866-211-3380

**How to Get Service**

Personalized assistance is available:

- at the ADRC
- over the telephone
- in visits to an individual's home

Bus service is available to the ADRC on bus route #9 through Waukesha Metro transit.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of Hearing at (855) 359-5252 or [Jennifer Koehn](#), DBS supporting DHS at (262) 347-3045 Videophone or visit [their website](#).

**Other Eligibility**

You can see a Disability benefit specialist if you:

- Are between the ages of 18-59
- Have a disability

- Live in Wisconsin

You can see an Elder benefit specialist if you:

- Are 60 or older
- Live in Wisconsin

Last updated on  
August 29, 2024

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*PDF downloaded from <https://www.wislawhelp.org/node/229>*