

Aging and Disability Resource Center of Waukesha County

[Visit Website](#)

The Aging and Disability Resource Center (ADRC) of Waukesha County has Elderly and Disability Benefit Specialists. Benefit specialists help older adults and people with disabilities understand, get, and keep public and private benefits, including health care, disability income, and programs that help save money. A benefit specialist can help you with:

- Health insurance, including Medicare, Medicaid, SeniorCare, and other programs that help cover health care costs.
- Income, including Social Security Retirement and Disability, Supplemental Security Income (SSI), and debt collection.
- Housing and utilities, including shutoffs, evictions, tenant rights, and financial assistance programs.
- Expenses, including FoodShare, internet, and phone bills.

Elder Benefit Specialist - Help people ages 60 and older

Disability Benefit Specialist - Help people with a disability ages 17 and a half to 59

Legal Topics Covered

Money, Debt & Consumer Issues

- Debts/Loans
- Identity Theft
- Public Utilities

Housing

- Renting
- Owning Your Home
- Eviction
- Foreclosure
- Alternative Housing Options
- Manufactured Homes
- Utilities
- Other Housing Issues

Renting

- Public & Subsidized Housing

Native American Issues & Tribal Law

- Public Benefits for Native Americans

Public Benefits

- Benefits available to Immigrants
- Benefits available to Native Americans
- Food and Money Benefits
- Health/Medical Benefits
- Housing Benefits
- Other Public Benefits Issues
- Social Security
- Utilities, Energy & Heating Benefits

Disability & Death Planning

- Healthcare
- Other Disability & Death Planning Issues

Immigration

- Public Benefits for Immigrants

Counties Served

Waukesha

Language(s) Spoken

English

Types of Service

Legal Information (Free)

Referrals (Free)

Accessibility

Wheelchair Accessible

Interpreter Services Available

If you work at this organization and want to update this information

[Click here](#)

General Contact Information

Office Location:

Human Services Center

514 Riverview Avenue

Waukesha, WI 53188

United States

[Get Directions](#)

Phone:

262-548-7848

Hours

Sunday Closed

Monday

8:00 - 4:30

Tuesday

8:00 - 4:30

Wednesday

8:00 - 4:30

Thursday

8:00 - 4:30

Friday

8:00 - 4:30

Saturday Closed

Other Hours

For information outside of regular business hours please call IMPACT 2-1-1 by dialing: 211 or toll free 1-866-211-3380

How to Get Service

Personalized assistance is available:

- at the ADRC
- over the telephone
- in visits to an individual's home

Bus service is available to the ADRC on bus route #9 through Waukesha Metro transit.

If you are deaf, hard of hearing, or deaf-blind and need help with your benefits, you can contact the Office for the Deaf and Hard of Hearing at (855) 359-5252 or [Jennifer Koehn](#), DBS supporting DHS at (262) 347-3045 Videophone or visit [their website](#).

Other Eligibility

You can see a Disability benefit specialist if you:

- Are between the ages of 18-59
- Have a disability
- Live in Wisconsin

You can see an Elder benefit specialist if you:

- Are 60 or older

- Live in Wisconsin

Last updated on
August 29, 2024

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