

Aging and Disability Resource Center of La Crosse County

[Visit Website](#)

The Aging and Disability Resource Center (ADRC) of La Crosse County has Benefit Specialists, who provide trusted and confidential advice to older adults and people with disabilities about benefits, including health care, disability income, and programs that could save them money.

There are two different types of benefit specialists at the ADRC:

- Disability benefit specialist helps people with disabilities who are between the ages of 18 and 59
- Elder benefit specialist helps people who are 60 or older

How can a Benefit Specialist help:

- Provide accurate information on public and private benefit programs.
- Conduct a “benefits check-up” and help determine which benefits and programs a person may be entitled to.
- Assist with filling out applications for benefits.
- Assist with appeals for denials or reduction of benefits (Social Security Disability, Medicaid, Medicare, FoodShare).
- Assist with Social Security overpayments.
- Resolve medical billing issues.
- Answer general health care questions (drug coverage, Medicaid, Medicare plans, Marketplace plans, COBRA, retiree coverage).
- Answer retirement planning questions.

Legal Topics Covered

Native American Issues & Tribal Law

- Public Benefits for Native Americans

Public Benefits

- Benefits available to Immigrants
- Benefits available to Native Americans
- Food and Money Benefits
- Health/Medical Benefits
- Housing Benefits

- Other Public Benefits Issues
- Social Security
- Utilities, Energy & Heating Benefits

Disability & Death Planning

- Healthcare
- Other Disability & Death Planning Issues

Immigration

- Public Benefits for Immigrants

Counties Served

La Crosse

Language(s) Spoken

English

Types of Service

Legal Information (Free)

Referrals (Free)

Accessibility

Wheelchair Accessible

Interpreter Services Available

If you work at this organization and want to update this information

[Click here](#)

General Contact Information

Office Location:

300 4th Street North

La Crosse, WI 54601

United States

[Get Directions](#)

Phone:

[\(608\) 785-5700](tel:(608)785-5700)

Hours

Sunday Closed

Monday

8:00 - 4:30

Tuesday

8:00 - 4:30

Wednesday

8:00 - 4:30

Thursday

8:00 - 4:30

Friday

8:00 - 4:30

Saturday Closed

Other Hours

Other times are available by appointment.

Other Eligibility

You can see a Disability benefit specialist if you:

- Are between the ages of 18-59
- Have a disability
- Live in Wisconsin

You can see an Elder benefit specialist if you:

- Are 60 or older
- Live in Wisconsin

Last verified on

August 29, 2024